

March 2014

## PURPOSE

The Taylor Woodrow International Construction mission is to be the preferred construction and associated services partner for our customers to deliver Performance and Quality across all at our sectors and to be the benchmark against which our competitors are measured.

The purpose of this policy is to outline how we harness our own resources and those of the supply chain to ensure we continually provide value for money to our customers and help achieve this mission.

## MANAGEMENT SYSTEM AND COMMUNICATION

We satisfy the requirements of our customers through the deployment of a framework of controlled processes.

Responsibility and authority for effective service delivery and the provision of value to our customers is defined within a prescribed system of governance. This is supported at all levels by a comprehensive risk and opportunity assessment process. This policy and supporting objectives are communicated throughout the organization to ensure its achievement is clearly understood by all.

## OBJECTIVE SETTING AND REVIEWS

Continual improvement is driven through a cycle of performance objectives set across all levels of the business and the supply chain. Key measurements are established and regular reviews are held to evaluate performance, resources, opportunities and the continuing validity of our policies.

## RESPONSIBILITY

The Senior Management of Taylor Woodrow International Construction is fully committed to the achievement of our mission and the realization of this policy. Our success is dependent on the continuing commitment of all our people and supply chain members.



I Norris

Managing Director, Gulf



V Byrne

Operations Manager-UAE